Index advisor not returning any data

Product(s): insure/INDEX insure/ANALYSIS

Version of Product(s): 6.2

OS Version of IBM System i: Any

Symptoms: When running an insure/INDEX and ANALYSIS profile (DBMON) you get no data back for index advice or analysis reports. After running a profile you will see this message in the XCCLIENT joblog, "Cross referencing complete, 0 statement executions processed."

Before applying fix: No pre-install actions are needed.

Fix instructions (unique portions in red):

NOTE: All items in red & italic will vary to your environment.

1) detach F62_100118.SAVF to your PC (i.e. to folder C:\PATCH)
2) start MS-DOS command prompt session on your PC and navigate to the folder containing detached save file (CD C:\PATCH)
3) ftp <your iSeries name or ip address>
4) <user>
5) <password>
6) binary
7) quote rcmd CRTSAVF XCENTER62/F62_100118
8) put F62_100118.savf /qsys.lib/xcenter62.lib/F62_100118.file
9) quit
10)   sign on to iSeries with powerful profile (i.e. *SECOFR equivalent)
11)   RSTOBJ OBJ(*ALL) SAVLIB(XCENTER62) DEV(*SAVF) OBJTYPE(*ALL) SAVF(XCENTER62/F62_100118)
12)   UPDSRVPGM SRVPGM(XCENTER62/XCREPSRV) MODULE(XCENTER62/XCREPTCPY)

After applying fix: No action is required

Fix save file: F62_100118

Changed objects: XCREPSRV service program