

Startup or Refresh of users view has long delays

Product(s): insure/MONITOR

Version of Product(s): 7.0

OS Version of IBM System i: V5R4 and higher

Symptoms: When starting up insure/MONITOR to Monitor current user activity or when the view of the user activity is being refreshed, there is a long delay before the data becomes available.

Before applying fix: No pre-install actions are needed.

Fix instructions (unique portions in red):

NOTE: All items in red & italic will vary to your environment.

- 1) detach F70_100409.savf to your PC (i.e. to folder **C:\PATCH**)
- 2) start MS-DOS command prompt session on your PC and navigate to the folder containing detached save file (CD **C:\PATCH**)
- 3) ftp **<your iSeries name or ip address>**
- 4) **<user>**
- 5) **<password>**
- 6) binary
- 7) quote rcmd CRTSAVF XCENTER70/F70_100409
- 8) put F70_100409.savf /qsys.lib/xcenter70.lib/F70_100409.file
- 9) quit
- 10) sign on to iSeries with powerful profile (i.e. *SECOFR equivalent)
- 11) ADDCFGPTY PRODID(20) PROPERTY(1006) TYPE(*CHAR) VALUE('*NO ') DESCR('Collect Temporary Query Storage in bytes')
- 12) RSTOBJ OBJ(XCACTODBC) SAVLIB(XCENTER70) DEV(*SAVF) OBJTYPE(*PGM) SAVF(XCENTER70/F70_100409)

After applying fix: No post-install actions are needed.

- 1) If you ever want to collect Temporary Query Storage data, issue command ADDCFGPTY PRODID(20) PROPERTY(1006) TYPE(*CHAR) VALUE('*YES') DESCR('Collect Temporary Query Storage in bytes')

Fix save file: F70_100409

Changed objects: XCACTODBC program